



fervid partners
MANAGEMENT CONSULTANTS

Six steps for Difficult Conversations workshop

Using the principles of 'Giving Voice to Values'

This workshop will help people at every level of your organisation develop their capacity to speak up, and more confidently navigate difficult conversations



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[Book Now](#)

Understanding your broader purpose

Connect with the broader purpose in your professional life and use this as motivation to speak up.



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1

Identifying enablers and obstacles

Discover what is holding you back from speaking up. Develop the willingness and commitment to articulate your values.

2

Normalising conflict

Conflict is uncomfortable, but this doesn't mean it should be avoided at the cost of your values. Learn how to tackle discomfort by normalising values-based conversations.

3

Communicating skilfully

Difficult conversations needn't involve accusations, shaming or blaming. Learn how to shape conversations with framing to express your views persuasively.

4

Finding courage

Enable difficult conversations by drawing on sources of courage such as the support of allies and mentors who share your values.

5

Scripting

Learn how to improve the likelihood of a successful outcome by anticipating the conversation and considering how to respond to the various ways it might go.

6

Informed by the internationally-renowned research of Dr Mary Gentile, and tailored by Fervid Partners to meet the needs of your organisation, this workshop will take you through six basic steps for building skills for difficult conversations.

Don't let obstacles hold you back from voicing what matters to you.

Join us at the Six Steps for Difficult Conversations workshop and embark on a transformative journey toward confidently expressing and acting upon your values at work.

In this hands-on workshop, you will be:

- ✓ Developing practical skills and being prepared for values-based conversations.
- ✓ Overcoming barriers to speaking up and becoming comfortable with values-based discussions.
- ✓ Building a great workplace culture by modelling values-based behaviour.
- ✓ Improving employees' sense of inclusion, boosting satisfaction and retention.
- ✓ Avoiding dysfunctional workplaces and the long-term costs of not speaking up.
- ✓ Improving psychosocial safety and the ability to bring one's whole self to work.



Register your spot today

Frances 0408 555 382




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NEW WORKSHOP!

Facilitated by the committed and experienced leaders at Fervid Partners, this workshop helps people at every level of your organisation.

Contact us to arrange a group booking in your workplace.

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